

Lawson Implementation for Fortune 500 Retailer

Highlights

- Client business needs required moving from their previous time accrual system to the functionalities of the Lawson Absence Management component.
- Completion of the implementation required creating over 200 plans for this client.
- Our client is enjoying the benefits of the new functionalities.

Customer Profile

Our client is a Fortune 500 grocery retailer. This industry runs on razor-thin profit margins and the impact of deploying new systems must be justified by the bottom line.

Business Issues

- Our client needed to implement the Lawson Absence Management component of the 9.0 environment to take advantage of the flexibility in plan structure and exception management over their old time accrual system.
- The client also wanted to save time and effort with the ability to setup and maintain a single time off plan for all types of employees, with employee group-specific rules governing accruals.

UST Approach

- UST Global provided Lawson expertise that made this implementation extremely efficient.
- The project required the creation and implementation of over 200 plans.

Benefits/Results

- Our client got the expected benefits of the new system plus the benefits of UST Global's depth of expertise in the implementation.