

Oracle Retail Implementation – A Fortune 100 Retailer

Highlights

- Our Client is a Fortune 100 Retailer.
- Our client's implementation of different Oracle Retail products was going on in a phased manner and we were involved in the validation part.
- UST provided great service to the client by getting their resources involved in the different products.
- As a result of the success of the project, reduce a lot of hiring costs and increase the knowledge base of its resources.

Customer Profile

Our client is a Fortune 100 Retailer and is implementing various Oracle Retail products to streamline and strengthen their business processes.

Business Issue

- The client was going to implement different Oracle Retail products including certain solution on RPAS.
- Some of the major products are – Oracle Retail Merchandising System (RMS), Oracle Retail Price Management (RPM), Oracle Retail Invoice Matching (ReIM), Oracle Retail Sales Audit (ReSA), Oracle Store Inventory Management (SIM), Oracle Retail Allocation.
- Implementing Analytical solutions on RPAS – Oracle Retail Demand Forecasting (RDF), Oracle Merchandise Financial Planning (MFP) & Oracle Retail Price Optimization (RPO).

UST Approach

- The Oracle Retail practice in UST was built in line with the product requirements specified by the client. The practice was developed by recruiting experienced resources and providing training (from Oracle University) to non-experienced resources.
- In a short time, UST was able to provide great service to the client by getting their resources involved in the different products.
- UST has been involved in the testing of RMS, ReIM, RPM, RDF & CMFP implementations. RDF & CMFP are RPAS solutions and UST resources have been involved in all the phases of testing

Benefits

With a mix of experienced and trained resources, UST has been able to be part of successful implementation of Oracle Retail for the client.

- UST has been able to be part of phased implementations of different Oracle Retail products by reducing hiring costs.
- By providing cross trainings to the client, which has helped the client to increase the knowledge base of its resources.
- UST resources have been able to ensure that quality is never compromised in the implemented solutions.